

Glenn Toms

Glenn Toms is a senior executive with the Royal Automobile Club of Queensland and as Chief Executive Officer Operations is responsible for leading the executive management team which provides core customer and motoring services to RACQ members and RACQ Insurance policy holders.

This includes responsibility for customer contact centres, retail stores, lifestyle and leisure, roadside assistance and other motoring enterprises (e.g. vehicle inspections, batteries, drive assist, auto glass).

Glenn has been with RACQ for 24 years, joining in 1990.

He holds a business degree, with majors in finance, economics and accounting together with a graduate diploma in applied finance and investment.

