

## **2014 GERMAN GP**

## NOTE TO ALL THE MEDIA

Hockenheim, July 17<sup>th</sup> 2014 - With regard to the **poor and intermittent internet service in the media centre** we have received the following communication from the circuit:

"The media centre connection capacity seems to be affected by the action of hackers. Deutsche Telekom is working hard to solve the problem, even involving the authority (Bundesnetzagentur). In the meantime, we are to provide a solution for everybody consisting of giving each of you cable connection. A task force from Deutsche TeleKom is on its way to fix the problem as swiftly as possible"

As a gesture of goodwill, the circuit has agreed with us that everyone who has so far paid for a wireless LAN connection will **receive a refund.** 

We will bring you details of how this refund can be obtained in due course.

Apologies for the poor service so far, we are taking steps to remedy the situation.

**Thanks** 

Matteo Bonciani

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